

Community Health Center 2009 Men's Retreat Satisfaction Survey

The following information relates feedback that we received from attendees of the 2009 Men's Retreat. We had 43 participants this year (more than 2007 and 2008 combined). Of those 43 participants we had 15 return surveys regarding the Retreat (35%).

We asked the attendees to rank their satisfaction on a scale of 1 to 5 with 5 being high. The number following each question is the average score for each question.

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| A) What was your overall level of satisfaction with the retreat? | 4.8 |
| B) Did the staff treat you in a polite and professional manner? | 4.6 |
| C) Was there enough time meeting with other Tribal Members? | 4.3 |
| D) How did you like comedy night and the Pow-Wow? | 4.5 |
| E) Did you like the fishing/golfing excursions? | 4.3 |
| F) How was the lodging? | 4.8 |
| G) Was the information that you received helpful and understandable? | 4.3 |

We also asked the attendees to provide input on their experience. (It should be noted that some of the attendees opted not to answer to all of the questions.)

- I. "Please let us know at least one thing that you *liked* about the retreat."
 - a) Staff and their efforts at putting the event together (4 Surveys)
 - b) Connecting with other Tribal Members (3 Surveys)
 - c) Fishing (3 Surveys)
 - d) Comedy Show (2 Surveys)
 - e) Pow-Wow, Food, Casino (1 Survey Each)

- II. "Please let us know one thing about the retreat that we could improve".
 - a) Nothing (4 Surveys)
 - b) Event Travel: The Bus and distance to events. (3 Surveys)
 - c) Lack of Salmon Fishing (2 Surveys)
 - d) Insufficient Golf – only 9 holes (2 Surveys)
 - e) Split Attendee Lodging (2 Surveys)
 - f) Food / Event Choices (1 Survey Each)

- III. "What other types of Retreat Events would you like to see?"
 - a) River Salmon Fishing (4 Surveys)
 - b) Professional Sports Event (3 Surveys)
 - c) Tuna Fishing (2 Surveys)
 - d) Jet Boat Trip / Rafting Trip