



The **HCO** website allows access by both the group's employee benefits representative and the plan participants. Eligibility information includes all employee and dependent information, such as name, address, birth dates and coverage's. Identification cards may be ordered on-line as well.

Claims history for each covered individual is available online. Information includes claim number, received date, dates of service, type of service, billed amount, paid amount, and non-paid amount.

Accessing HCO

1. In Internet Explorer, browse to **www.healthcomp.com**.
2. Click on the **Members** tab after entering website.
3. Click on **HCO**.
4. Enter the **Username** and **Password** that were provided to you.
 - a. Username Format: your SSN # entered as: **555441111**
 - b. Password Format: your DOB entered as: **YYYYMMDD**

NOTE: To change your username and/or password, click on **User Account**.

HCO Features

- Access to covered participants claims history.
 - To view your claims history, click on **View Employee Claims**.
 - To view dependent claims, click on **View** under the **Details** column.
 - To view an Explanation of Benefits, click on the **Claim Number**
- Request for additional or replacement identification cards.